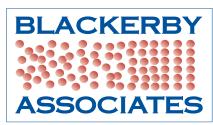
Head Start Directors Meeting



Transforming Organizations

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City of Phoenix Human Services Department Education Division December 18, 2003

Regional Meeting Themes



- Large Hispanic population
 - Language issues: mono-Spanish parents; mono- and bilingual students
 - Cultural issues: different holiday sched.
 - Literacy issues
- Transience: families move frequently; can't track students
- Growth: nearly every district has a rapid growth pocket
- Special needs children: autism, physical

Categories of Needs



- Affordable Housing
- Child Care
- After School Care
- Job Training
- Transportation
- Medical Care
- Dental Care
- Teen Pregnancy
- Child Abuse
- Juvenile Crime
- Gang Prevention
- Other Crime
- Substance Abuse

- Public Schools Quality
- Neighborhood Safety
- Domestic Violence
- City Services
- Mental Health
- ESL
- Citizenship
- School Dropout
- Food
- Clothing
- Utility Assistance
- Legal Aid
- Financial Debt

SMART Goal



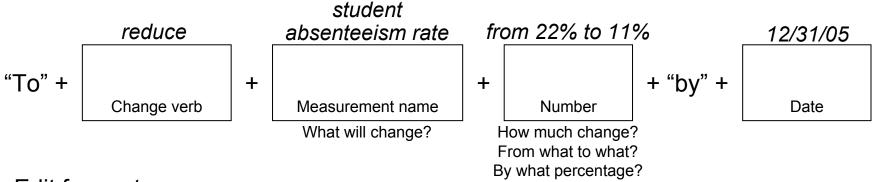
- Specific: Clearly defined, precise outcome
- Measurable: Progress and achievement can be measured; measurement source is identified
- Achievable: Can be accomplished, given conditions, resources
- Relevant: Supports mission, purpose
- Time-bound: States clearly when goal will be achieved

SMART Goal Template



Example:

"To reduce student absenteeism rate from 22% to 11% by December 31, 2005."



Edit for syntax:

"To cut student absenteeism in half by the end of 2005."

Strategies:

- Ensure every child gets a physical before November 1.
- Educate parents about importance of attendance.
- Increase teacher awareness of illness symptoms.

BHAG



"Big Hairy Audacious Goal"

- Extensive time frame: 10-30 years
- Clear, compelling, easily expressed, plain English
- Consistent with values & purpose
- 50-70% likelihood of success

Examples:

- "Land a man on the moon, and safely return, by the end of the decade" (JFK)
- "Be first or second in every market we serve" (GE)

SMART Goals Exercise



Edit:

Edit: _____

Edit: ____